



New COVID-19 Reopening Procedures



We value our patients' trust and loyalty and look forward to welcoming everyone back to the office! To best serve our patients and their families, as well as protect the safety of our team, we will be implementing additional safety procedures as we reopen our office on May 1st. Please read through the list of changes carefully so you and your child(ren) are prepared for their upcoming appointment. We will be contacting you directly to reschedule in order of necessity.

SAFETY IS # 1

Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Parents, please read the following changes carefully and discuss with your kid(s) before your next appointment.

When you arrive, please DO NOT come into office. Call for check-in.

BEFORE ARRIVING Our COVID-19 health screening questionnaire must be filled out DAY OF your appointment and signed electronically BEFORE any patient comes in the office. If any answers are "YES", we must reschedule for a later date for everyone's safety.

AT OUR OFFICE

- For curbside check-in, park near our doors and call (817) 465-0044 with patient's name. Please wait in your car and we will call back to review patient's Health History and check temperature. When we're ready, we'll come out to escort your child inside.
- Children under age 5 may be accompanied by one parent into the office. Parents of older kids and additional siblings must remain in the car during the appointment.
- Anyone entering our office must be wearing a mask. We will ask you to use hand sanitizer.
- We will escort patients back to their assigned chair & will limit the number of patients to help minimize personal contact and wait times.
- When the appointment is over, we will call you to come in or will escort your child to your car to meet you.
- , Checkout: next appointment scheduling & payments will be done over the phone.
- **ADDITIONAL PRECAUTIONS:** Our waiting room is closed. Our video games, toys and magazines will not be available.
- We will be modifying dental cleanings to reduce aerosol production
- We will be wearing extra PPE, washing, & changing equipment between patients.
- If you already have an appointment scheduled, please be patient, as we will be calling to reschedule in order of necessity.